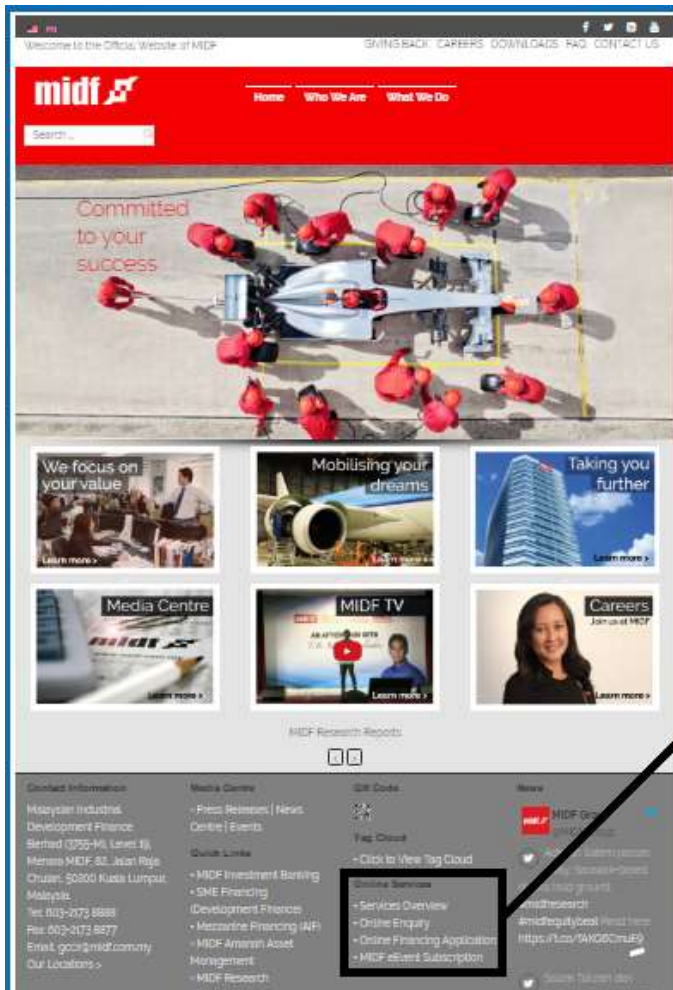


# MIDF CORPORATE WEBSITE FEEDBACK/ENQUIRY SUBMISSION GUIDE

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1. Scroll down to Online Services and click on the **Online Enquiry** link.



## Online Services

- Services Overview
- Online Enquiry
- Online Financing Application
- MIDF eEvent Subscription

2. Fill in the form and click the **Send** button.

**Online Enquiry**

Kindly fill up the form with much detail as possible, including your contact information for subsequent correspondence. Thank you.

Name\*

MyKad No. / Passport No.  without ' - '


Contact Number  without ' - '


Email Address\*

Classification\*

Business Unit

Your Comments\*

Verification Code\*    
(Please re-type the following letters)




Click [here](#) for the Online Enquiry System guide.

3. You will receive a ticket number after the submission.

**Online Enquiry**

Your enquiry ticket has been submitted successfully.

We are now looking into it and an officer shall contact you soon. Kindly take note that all tickets will be replied within 24 to 48 hours. Should your ticket needs additional time, we will notify you via email.

Your Ticket tracking ID: **141110004E** 

You can track your enquiry status with the tracking ID provided at this link :

<http://www.midf.com.my/index.php/feedback/online-enquiry>

We appreciate your patience and continued support.

Once the form submission has been completed, the system will generate a ticket tracking Id number, please ensure to keep this number as reference.

4. To retrieve your feedback/enquiry status.

The image shows two overlapping windows. The background window is titled "Online Enquiry" and contains a form with fields for Name, MyKad No. / Passport No., Contact Number, Email Address, Classification, Business Unit, and Your Comments. There are also dropdown menus for "PLEASE CHOOSE" and a "Verification Code" field. The foreground window is titled "Check the status of an existing ticket" and has input fields for "Ticket tracking ID:" and "Email:" with a "Check" button.

Key in your ticket tracking id, email address and click on the “Check” button to retrieve the status of your enquiry

5. Response to your ticket.

The image shows a window titled "Check the status of an existing ticket". It displays the following information:

Ticket tracking ID:	1410311E	Email :	marzuki@gmail.com	Check
Ticket No	1410311E			
Status	NEW			
Name	Ahmad Marzuki Ahmad Mazlan			
MyKad No. / Passport No.				
Contact Number	+600			
Email Address	marzuki@gmail.com			
Classification	GENERAL ENQUIRY			
Business Unit	MIDF HOLDINGS			
Your Comments	I want to know the details about products offered by MIDF. Please contact me soonest possible.			

Please note that once MIDF has received and reviewed your ticket, we will response to your request either via email or telephone within 48 hours.

-THANK YOU-